Glen Tattersall

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Professional Summary

I am a passionate and results-focused IT professional with extensive experience, knowledge and skills across Consultancy, Sales, Business Analysis, Software Development, Database Administration and Application Support for diverse and complex organisations. With expertise in leadership, project delivery, business analysis, technical support and stakeholder management, I demonstrate expertise in reviewing business systems, identifying needs and designing and delivering value added improvement opportunities. I am comfortable engaging with and influencing a range of professional partners and key stakeholders, with strengths in influencing and developing strong business relationships. Demonstrating leadership and relationship management skills in an agile, resilient approach, I am seeking to progress my career with an employer that is supportive of professional development.

Experience Summary by Role

CONSULTING   **2000 – Current**

Kimberley IT Consulting and Services (General Consulting and Software Development)
Harvey Norman Technology (Sales, Hardware and Supporting Technologies)
IBM Rational Australia (Principal Consultant)
Rational Software (Software Engineering Specialist, Architect, Business Analysis)

MANAGEMENT   **2008-Current**
Kimberley IT Consulting and Services
Southern Cross Care (Manager and Administration)
Pearly Whites Dental (Owner, Project/Practice Management, Marketing)
Pearl Coast Jewellery (Owner, Marketing)

SOFTWARE DEVELOPMENT SERVICES   **Prior - Current**
Kimberley IT Consulting and Services (Project Management, Business Analyst, Web and Utility
        Development, Testing)
Pearly White Dental (Project Management, Web Application Development, Infrastructure and
        application support)
Pearl Coast Jewellery (Web Application Development – Online Store)
BHP IT (Solutions Architect, Business Analysis, Senior Application Designer, Senior Analyst/Programmer,
        Database Administrator)
BHP Petroleum (Senior Analyst/Programmer, Database Administrator)

Qualifications

- Bachelor of Applied Science, Mathematics & Computer Science: Swinburne Institute of Technology

Recent Training and Certifications

- 2021 - Detecting and Defending against Cyber Threats : Charles Sturt University (IT Masters)– High Distinction (100%)
- 2020 – Scrum Master Primer: Charles Sturt University (IT Masters) – High Distinction
- 2020 - Certificate of Business Analysis: Charles Sturt University (IT Masters) – 2020 - Distinction
- 2020 - SQL, No SQL, Big Data and Hadoop: Udemy
- 2020 - Complete Python Bootcamp: Udemy
- 2020 – Dreamweaver / Responsive Web Design with Bootstrap (w3schools)

Skills

Management:
- Budgeting, Business Case Development
- Compliance
- Human Resource & Administration
- Project Management, Scheduling, Work Break Down Structures

Business Analysis / Process Improvement:
- Domain Modelling
- Strategy and Problem Analysis (Various Techniques – SWOT, MOST, PESTEL)
- Workshop and meeting facilitation
- Business Process Modelling (As-Is/To-Be, UML/BPMN 2), Business Use Cases
- Requirements Management
- Compliance management

Software Engineering:
- Software Development Life Cycle – SDLC (Waterfall, Incremental, Iterative, Agile, Variants)
- Requirements Management (Requirements Management Plan, Problem Definition, Vision/Scope, Functional, Non-Functional, Use Cases, User Stories, Traceability)
- Change and Configuration Management (Change Management Plan)
- Analysis/Design - Architecture/Interfaces, Relational Database (Logical, Physical), Performance Tuning
- Testing (Test Planning, Test Design, Traceability, Automation)

Software Development:
- Architecture, Technologies
- Distributed Systems
- Data Modelling (Logical/Physical, 3rd Normal Form/Denormalisation)
- Database Design and Tuning
- Programming

Methodologies:
- Expert knowledge of Rational Unified Process (RUP) using Agile, Iterative and Risk Mitigative approaches
- Inhouse waterfall and formalize methods such as PRINCE II, PMBOK
- Scrum and other Agile variants

Technical/Tools

Computer Languages:
- Expert – SQL, PL/SQL, UML
- Competent – Fortran, C, HTML, Java Script, PHP, CSS, BMPN 2.0, Python
- Familiar – C++, Java, Visual Basic

Operating Systems:
- MS Windows & Network, DOS , Unix, Linux

Software (Current Active Licenses):
- Sparx Enterprise Architect (EA)
- Opensource: Apache, MYSQL Server, VMWare, Oracle VM Virtual Box, OpenOffice
- Git Source Management
- Microsoft Suite (Word, Excel, PowerPoint, Outlook) including MS-Project, MS Visio
- Adobe Dreamweaver 2021 (HTML, BOOSTSTRAP4, CSS, PHP), Fireworks, Adobe XD, Adobe Lightroom
- Eric (Python), Eclipse (PHP), Various HTML & PHP Editor/IDE

Software:
- Photoshop
- Document and Records Management, Workforce/Roster Management, Training Management, Customer Relationship Management
- Business Systems including Xero and Cashflow Manager
- Rational Suite (RequisitePro/Doors, ClearQuest, ClearCase, Rose, XDE, Test Manager, Rational Architect)
- Document and Records Management, Workforce/Roster Management, Training Management, Customer Relationship Management
- Oracle RDBMS V2 to V8 and Supporting Tools (Oracle Forms, Designer, Modeler)
- Acronis (Automated Local/Cloud Backup & Recovery)

Referees

Contact details available on request.